## Wanted Tele Calling Assistant (Customer Support Assistant) in Kerala Forest Development Corporation

Kerala Forest Development Corporation is operating Ecotourism at Gavi, Meesapulimala, Arippa, Nelliyampathy, etc. in forest/Plantation areas with online booking facilities for stay and day programmes

Applications are invited from the qualified candidates for the appointment as Tele Calling Assistant (Customer support Assistant) of Kerala Forest Development Corporation for managing ecotourism call centre activities on a contract basis for a period of one year. Candidate is expected to attend booking queries, liaison with eco tourism staff and provide information to guests, as a full time responsibility.

## Required Qualifications

- Plus Two or equivalent.
- Diploma or Bachelor Degree in Tourism Management/ Sales and Marketing will be considered as a desirable qualification.
- Proficiency in handling English and Malayalam. Proficiency in Hindi will be considered a desirable qualification.
- Basic Computer Skills
- Experience of minimum one year in any Call Centre or Marketing.
- Age limit: Up to 40 years
- Remuneration: -Rs. 20,000/- consolidated.

Applicants may submit their detailed biodata and certificates proving their qualifications through post, e-mail or in person in the following address. The last date for receipt of applications is 25.01.2025 5.00PM.

Office Address: Kerala Forest Development Corporation, Aranyakom, Karappuzha P.O, Kottayam-686003.

Web: www.kfdc.kerala.gov.in Email: md kfdcktm@yahoo.co.in

For more details Contact 8289821005

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